



ELIAS BOU ZEID

CONTENT DESIGN • TECHNICAL WRITING

PROFILE

Writer with a technical background, focused on taking complicated material and making it clear enough to actually use. Wrote public facing content for a financial technology platform, and wrote a technical analysis published on the SANS Internet Storm Center. Writing work has included documentation and how to guides, process and standards material used by teams, editing other people's drafts, and writing to defined style guides with attention to plain language and accessibility. Uses AI tools as a normal part of drafting, editing, and quality checking, and builds repeatable content workflows rather than one off outputs.

EXPERIENCE

Independent Technical Writing & AI Content Work

Jan. 2024 – Present

Self-directed writing, documentation, and AI assisted content

- Produce technical documentation and how to guides from raw source material, structuring each piece around what the reader needs to do.
- Use AI tools throughout the writing process to draft and rewrite for clarity, tone, and reading level, and to run consistency and quality checks.
- Build repeatable AI content workflows using prompt engineering and LLM APIs, so recurring content is produced to a consistent standard.
- Edit and revise drafts against style and accuracy standards, validating claims back to source material.

SANS Internet Storm Center

Jul. 2023 – Dec. 2023

Cybersecurity Analyst Internship | Remote

- Wrote a **technical analysis** published on the SANS Internet Storm Center, taking it from raw findings through drafting and editorial review.
- Wrote to the publication's style and format requirements, structuring the piece so readers at different technical levels could follow it.

Harmony Blockchain

Jan. 2022 – Jul. 2023

Cybersecurity Engineer | Palo Alto, CA

- Wrote public facing content for a financial technology platform, explaining technical and security topics in language a general audience could follow.
- Reviewed and edited incoming written reports from external contributors, assessing accuracy and giving written feedback that improved what was submitted.
- Documented findings and guidance for internal engineering teams, and identified recurring gaps where better written material would reduce repeat questions.

Webcor Builders

Mar. 2019 – Aug. 2020

Project Manager | San Francisco, CA

- Standardized documentation and reporting practices across multiple sites, and gathered requirements from subject matter experts across contractor, vendor, and client organizations and turned them into written documentation.

Canning Electric Inc.

Aug. 2014 – Mar. 2019

Project Manager and Technical Support | San Francisco, CA

- Explained technical issues in plain language to clients without a technical background, and kept written records others used as reference.

United States Marine Corps

Jan. 2010 – Jan. 2014

Team Leader | Twentynine Palms, CA

- Trained a team of 8+ Marines through two deployments, developing instructional material and briefing complex information clearly under pressure.

CONTACT

San Diego, CA

[linkedin.com/in/eliasbouzeid](https://www.linkedin.com/in/eliasbouzeid)

U.S. Citizen • USMC Veteran

AI TOOLS

Claude • Claude Cowork

Codex • Grok

Prompt engineering

AI assisted drafting & editing

Repeatable content workflows

Broad fluency across models

CONTENT SKILLS

Self service & support content

How to guides & documentation

Editing other people's drafts

Writing to style guides

Plain language & accessibility

Process & standards material

Working from technical sources

Markdown • Git • Jira

Microsoft Office • Google Suite

DOMAIN

Financial technology

Software & digital products

Cybersecurity & IT

EDUCATION

B.A.S. Cybersecurity

SANS Technology Institute

Nov. 2021 – Dec. 2023

LANGUAGES

English (fluent)

Arabic (advanced)